

Australian Government



2021 - 22 Compliance Program

Submitted by:

Zip Airport Services Pty Ltd (ABN:16098990802)

#Workplace overview

Policies and strategies

1: Do you have a formal policy and/or formal strategy in place that specifically supports gender equality in the following areas?

Recruitment	Yes(Select all that apply)	
Yes	Strategy	
Retention	Yes(Select all that apply)	
Yes	Strategy	
Performance management processes	Yes(Select all that apply)	
Yes	Policy	
Promotions	Yes(Select all that apply)	
Yes	Strategy	
Talent identification/identification of high potentials	Yes(Select all that apply)	
Yes	Strategy	
Succession planning	Yes(Select all that apply)	
Yes	Strategy	
Training and development	Yes(Select all that apply)	
Yes	Policy	
Key performance indicators for managers relating to gender equality	Yes(Select all that apply)	
Yes	Strategy	

2: Do you have formal policy and/or formal strategy in place that support gender equality overall? Yes(Select all that apply)

...Yes

Strategy

3: Does your organisation have any of the following targets to address gender equality in your workplace?

Reduce the gender pay gap Increase the number of women in leadership positions Increase the number of women in male-dominated roles Increase the number of men in female-dominated roles Increase the number of men taking parental leave Increase the number of men using flexible work arrangements

4: If your organisation would like to provide additional information relating to your gender equality policies and strategies, please do so below.

Governing bodies

Zip Airport Services Pty Ltd

1: Does this organisation have a governing body?	Yes(Provide further details on the governing body(ies) and its composition)
1.1: What is the name of your governing body?	Viva Energy Australia Group Pty Ltd
1.2: What type of governing body does this organisation have?	Board of directors
1.3: How many members are on the governing body and who holds the predominant Chair position?	
Chairs	
Female	
Male	1
Non-binary	0
Members	
Female	2
Male	5
Non-binary	0
1.4: Do you have a formal selection policy and/or formal selection strategy for this organisation's governing body members?	No(Select all that apply)
	Do not have control over governing body/appointments
1.5: Has a target been set to increase the representation of women on this governing body?	Yes(Provide further details on your target)
10.6: What is the percentage (%) target?	40.00%
10.7: What year is the target to be reached (select the last day of the target year)?	31-Dec-2030
1.6: Do you have a formal policy and/or formal strategy in place on the gender composition of your governing body?	No
	Other (provide details)
	Viva Energy Group Pty Ltd is the ultimate governing body and Viva Energy Australia Pty Ltd does not have control over its governing body appointments. There is however a target set for the parent company of 40% female representation to be achieved in the longer term as part of the board's succession planning process.
1.1.a.3: How many members are on the governing body and who holds the predominant Chair position?	

2: If your organisation would like to provide additional information relating to governing bodies and gender equality in your workplace, do so below.

#Action on gender equality

Gender pay gaps

1: Do you have a formal policy and/or formal strategy on remuneration generally? No(Select all that apply)

...No Salaries set by awards/industrial or workplace agreements

- 2: What was the snapshot date used for your Workplace Profile? 31-Dec-2021
- Does your organisation publish its organisation-wide gender pay gap? Yes(Select all that apply.)

...Yes

Shared internally with governing body members Shared internally with employees Shared externally

4: Do you give WGEA permission to publicly publish your organisation-wide gender pay gap? No

5: If your organisation would like to provide additional information relating to gender pay gaps in your workplace, please do so below.

Employer action on pay equity

1: Have you analysed your payroll to determine if there are any remuneration gaps between women and men (e.g. conducted a gender pay gap analysis)?

No(Select all that apply)

INO	Salaries set by awards/industrial or workplace
	agreements

2: For organisations with partnership structures: Have you undertaken a gender remuneration gap analysis ('gender pay gap analysis') in the current reporting period to determine if there are any remuneration gaps between women partners and men partners in your organisation?

3: If your organisation would like to provide additional information relating to employer action on pay equity in your workplace, please do so below.

Employee consultation

1: Have you consulted with employees on issues concerning gender equality in your workplace during the reporting period?

Yes(Provide further details on the employee consultation process.)

1.1: How did you consult employees?	Other (provide details)
	As part of our strategy regarding gender targets – we talk regularly to hiring Managers about increasing the recruitment of women in non-traditional areas and where possible

	seeking to develop 50/50 (male/female) candidate shortlists. We have recently designed an aviation-training program specifically designed to reduce barriers to entry for female and people from diverse backgrounds to enter our industry.
1.2: Who did you consult?	ALL staff
2: Do you have a formal policy and/or formal strategy in place on consulting employees about	

2: Do you have a formal policy and/or formal strategy in place on consulting employees about gender equality?

Yes(Select all that apply.)

...Yes

Strategy

- 3: On what date did your organisation share your previous year's public reports with employees? 13-Sep-2021
- 4: Does your organisation have shareholders?

Yes

4.1: On what date did your organisation share your previous year's public reports13-Sep-2021 with shareholders?

5: Have you shared previous Executive Summary and Benchmark reports with the governing body?

No

6: If your organisation would like to provide additional information relating to employee consultation on gender equality in your workplace, please do so below.

#Flexible work

Flexible working

1: Do you have a formal policy and/or formal strategy on flexible working arrangements? Yes(Select all that apply)

res(select all that apply)	
Yes	Policy
A business case for flexibility has been established and endorsed at the leadership level	Yes
Leaders are visible role models of flexible working	Yes
Flexible working is promoted throughout the organisation	Yes
Targets have been set for engagement in flexible work	No(Select all that apply)
No	Not aware of the need
Targets have been set for men's engagement in flexible work	Yes
Leaders are held accountable for improving workplace flexibility	Yes
Manager training on flexible working is provided throughout the organisation	Yes
Employee training is provided throughout the organisation	No(Select all that apply)
No	Not aware of the need
Team-based training is provided throughout the organisation	No(Select all that apply)
No	Not aware of the need
Employees are surveyed on whether they have sufficient flexibility	Yes
The organisation's approach to flexibility is integrated into client conversations	No(Select all that apply)
No	Not aware of the need
The impact of flexibility is evaluated (e.g. reduced absenteeism, increased employee engagement)	Yes
Metrics on the use of, and/or the impact of, flexibility measures are reported to key management personnel	Yes

...Metrics on the use of, and/or the impact of, $\ensuremath{\,{\rm Yes}}$ flexibility measures are reported to the governing body No

...Other (provide details)

2: Do you offer any of the following flexible working options to MANAGERS in your workplace?

Flexible hours of work	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Compressed working weeks	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Time-in-lieu	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Telecommuting (e.g. working from home)	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	We have an operational based workforce where attendance on site is required to undertake the role. No Managers under ZIP entity.
Part-time work	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Job sharing	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Carer's leave	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Purchased leave	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	No Managers under the ZIP entity.
Unpaid leave	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)

...Other (provide details)

No Managers under the ZIP entity.

3: Are your flexible working arrangement options for NON-MANAGERS the same as the options for managers above?

No		
3.1: You need to indicate which of the following flexible working options are available to NON-MANAGERS in your workplace.	Yes(Select one option only)	
	SAME options for women and men(Select all	
Yes	that apply)	
SAME options for women and men	Formal options are available	
Compressed working weeks	No(You may specify why the above option is not available to your employees.)	
No	Other (provide details)	
Other (provide details)	Operational Shift based work at Zip.	
Time-in-lieu	Yes(Select one option only)	
Yes	SAME options for women and men(Select all that apply)	
SAME options for women and men	Formal options are available	
Telecommuting (e.g. working from home)	No(You may specify why the above option is not available to your employees.)	
No	Other (provide details)	
Other (provide details)	We have an operational based workforce where attendance on site is required to undertake the role.	
Part-time work	Yes(Select one option only)	
Yes	SAME options for women and men(Select all that apply)	
SAME options for women and men	Formal options are available	
Job sharing	No(You may specify why the above option is not available to your employees.)	
No	Other (provide details)	
Other (provide details)	Not relevant to the type of roles, however team members could go part time.	
Carer's leave	Yes(Select one option only)	
Yes	SAME options for women and men(Select all that apply)	
SAME options for women and men	Formal options are available	
Purchased leave	No(You may specify why the above option is not available to your employees.)	
No	Other (provide details)	
	Leave provided for under the particular EAs. Not	

Other (provide details)	covered under Viva Energy Australia policy, however ZIP employees have access to unpaid leave if required.
Unpaid leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available

4: Has your organisation implemented an 'all roles flex' approach to flexible work? No

5: Did you see an increase, overall, in the approval of FORMAL flexible working arrangements for your workforce during the 2021-22 reporting period?

No

6: If your workplace includes hybrid teams (i.e. some employees in a team work remotely while other employees in a team work at the organisation's usual workplace), have any of the following measures been utilised to ensure the fair treatment of all employees regardless of work location?

Not applicable

7: If your organisation would like to provide additional information relating to flexible working and gender equality in your workplace, including specific changes due to the impact of the COVID-19 pandemic on your workplace, please do so below.

ZIP Airport Services employees can access flexible working arrangements under the NES entitlements. More broadly, ZIP employees can access some arrangements under Viva Energy's 'VivaFlex' policy subject to operational requirements and limitations, for example site based operational roles prevent employees from accessing options such as telecommuting.

#Employee support

Paid parental leave

1: Do you provide employer funded paid parental leave regardless of carer's status (i.e. primary/secondary) in addition to any government funded parental leave scheme?

No, we do not offer employer funded parental leave

No, we do not offer employer funded parental leave	Other (provide details)
Other (provide details)	ZIP Airport Services Pty Ltd employees that fall under an EBA agreement and are governed by the terms and conditions of their agreement, which includes NES entitlements to parental leave. ZIP was acquired by Viva Energy Australia Pty Ltd in June 2017 at which time these agreements were already in place.

2: If your organisation would like to provide additional information relating to paid parental leave and gender equality in your workplace, please do so below.

Support for carers

1: Do you have a formal policy and/or formal strategy to support employees with family or caring responsibilities?

No(Select all that apply)

No	Included in award/industrial or workplace
110	agreement

2: Do you offer any of the following support mechanisms for employees with family or caring responsibilities?

Employer subsidised childcare	No(You may specify why the above support mechanism is not available to your employees.)
No	Not aware of the need
On-site childcare	No(You may specify why the above support mechanism is not available to your employees.)
No	Not aware of the need
Breastfeeding facilities	No(You may specify why the above support mechanism is not available to your employees.)
No	Not aware of the need
Childcare referral services	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Internal support networks for parents	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites

Return to work bonus (only select if this bonus is not the balance of paid parental leave)	No(You may specify why the above support mechanism is not available to your employees.)
No	Not aware of the need
Information packs for new parents and/or those with elder care responsibilities	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Referral services to support employees with family and/or caring responsibilities	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Targeted communication mechanisms (e.g. intranet/forums)	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Support in securing school holiday care	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Coaching for employees on returning to work from paid parental leave	Yes(Please indicate the availability of this support mechanism.)
Yes	Available at ALL worksites
Parenting workshops targeting mothers	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	Through Viva Energy's partnership with Parents@Work, employees can access online support resources including webinars and podcasts.
Parenting workshops targeting fathers	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details) Not aware of the need
Other (provide details)	Through Viva Energy's partnership with Parents@Work, employees can access online support resources including webinars and podcasts.
Other (provide details)	No

3: If your organisation would like to provide additional information relating to support for carers in your workplace, please do so below.

The ZIP workforce all have access to Viva Energy's 'Parents at Work' initiative.

Additionally through this partnership network Viva Energy and ZIP employees can access before and after school care and vacation care support with KidsCo as well as aged care and disability care referral services through DR Care Solutions.

Sex-based harassment and discrimination

1: Do you have a formal policy and/or formal strategy on sex-based harassment and discrimination prevention?

Yes(Select all that apply)	
Yes	Policy
1.1: Do you provide a grievance process in any sex-based harasssment and discrimination prevention formal policy and/or formal strategy?	Yes

2: Do you provide training on sex-based harassment and discrimination prevention to the following groups?

All managers	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years
All employees	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years

3: If your organisation would like to provide additional information relating to sex-based harassment and discrimination, please do so below.

Family or domestic violence

1: Do you have a formal policy and/or formal strategy to support employees who are experiencing family or domestic violence?

Yes(Select all that apply)

...Yes

Policy

2: Other than a formal policy and/or formal strategy, do you have the following support mechanisms in place to support employees who are experiencing family or domestic violence?

Employee assistance program (including access to psychologist, chaplain or counsellor)	Yes
Training of key personnel	Yes
A domestic violence clause is in an enterprise agreement or workplace agreement	Yes
Workplace safety planning	Yes
Access to paid domestic violence leave (contained in an enterprise/workplace agreement)	No(Select all that apply)
No	Other (provide details)

Other (provide details)	ZIP Airport Services employees have access to paid leave up to 10 days under the Viva Energy Domestic Violence policy.
Access to unpaid domestic violence leave (contained in an enterprise/workplace agreement)	No(Select all that apply)
No	Not aware of the need
Access to paid domestic violence leave (not contained in an enterprise/workplace agreement)	Yes(Is the leave period unlimited?)
Yes	No
: How many days of paid domestic violence leave (not contained in an enterprise/workplace agreement) are provided?	10
Access to unpaid leave	Yes(Is the leave period unlimited?)
Yes	No
: How many days of unpaid domestic violence leave are provided?	5
Confidentiality of matters disclosed	Yes
Referral of employees to appropriate domestic violence support services for expert advice	Yes
Protection from any adverse action or discrimination based on the disclosure of domestic violence	Yes
Flexible working arrangements	Yes
Provision of financial support (e.g. advance bonus payment or advanced pay)	Yes
Offer change of office location	No(Select all that apply)
No	Not aware of the need
Emergency accommodation assistance	Yes
Access to medical services (e.g. doctor or nurse)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Employees can access the Company's Health team and any services offered.
Other (provide details)	No

3: If your organisation would like to provide additional information relating to family and domestic violence affecting your workplace, please do so below.

Employees of ZIP Airport Services fall under Viva Energy's Domestic Violence Policy and provisions provided. We also adhere to provisions under NES.

Our Family and Domestic Violence Support policy provides significantly more support to any team members experiencing family and domestic violence. Under this policy Viva Energy offer 10 days of paid leave, direct financial assistance of up to \$2,500 to help with costs, as well as supporting changes of hours of work and work location as needed.

#Diversity and inclusion

Voluntary section

1: Do you have a formal policy and/or formal strategy on diversity and inclusion in your organisation?

Yes(Select all that is covered.)

Yes	Aboriginal and/or Torres Strait Islander identity Cultural and/or language and/or race/ethnicity background Disability and/or accessibility Sexual orientation Gender identity Age
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2: Do you collect data on whether employees identify as Aboriginal and/or Torres Strait Islander? No

... If this data can be shared and is not confidential, please complete the below table:

3: Do you currently collect data on any of the following dimensions of employees' identities? Gender identity

Workforce Management Statistics Table

Industry: Transport Support Services

Question	Contract Type	Employment Type	Manager Category	Female	Male	Total*
1. How many employees were promoted?	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
. How many employees	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
ncluding partners with an mployment contract) were			Managers	0	0	0
nternally appointed?			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
. How many employees	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
ncluding partners with an mployment contract) were		Managers	0	0	0	
xternally appointed?			Non-managers	0	1	1
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	1	6	7
	Fixed-Term Contract	Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	1	1
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	1	8	9

* Total employees includes Gender X

Workforce Management Statistics Table

Industry: Transport Support Services

Question	Contract Type	Employment Type	Manager Category	Female	Male	Total*
4. How many employees (including partners with an employment contract)	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
oluntarily resigned?			Non-managers	0	16	16
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	1	7	8
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	1	1
. How many employees	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
ave taken primary carer's arental leave (paid and/or			Managers	0	0	0
inpaid)?			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	1	1
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
. How many employees	Full-time	Permanent	CEO, KMPs, and HOBs	0	0	0
ave taken secondary arer's parental leave (paid			Managers	0	0	0
ind/or unpaid)?		Fixed-Term Contract	Non-managers	0	0	0
			CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	Part-time Permanent	Permanent	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	2	2
	F	Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
	N/A	Casual	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0

* Total employees includes Gender X

Workforce Management Statistics Table

Industry: Transport Support Services

Question	Contract Type	Employment Type	Manager Category	Female	Male	Total*
7. How many employees ceased employment before returning to work from	Full-time		CEO, KMPs, and HOBs	0	0	0
parental leave, regardless of when the leave commenced?			Managers	0	0	0
			Non-managers	0	0	0
		Fixed-Term Contract	CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
			Non-managers	0	0	0
Part-time	Part-time		CEO, KMPs, and HOBs	0	0	0
			Managers	0	0	0
	Fixed-Term Contract	Non-managers	0	1	1	
		CEO, KMPs, and HOBs	0	0	0	
			Managers	0	0	0
			Non-managers	0	0	0

* Total employees includes Gender X

Workplace Profile Table

Industry: Transport Support Services

		No. of employees		Number of ap graduates	Total	
Occupational category*	Employment status	F	М	F	М	employees**
Technicians And Trades Workers	Full-time permanent	0	29	0	0	29
	Part-time permanent	1	30	0	0	31
	Casual	1	6	0	0	7

* Categorised using ANZSCO major group codes (this means Professionals who are also Managers are categorised as Professionals)

** Total employees includes Gender X





Workplace Gender Equality Agency 2021–22 Compliance Program Submission approval

I, the CEO (or equivalent), confirm that the data provided in the 2021-22 Compliance Program submission is complete and correct, as reported in the full data appendices:

- → Public Workplace Profile
- → Public Workforce Management Statistics
- → Public Questionnaire
- → Confidential Data.

I approve the submission of this data to WGEA.

I also confirm that the organisation/s covered by this submission will meet the notification and access requirements as detailed below.

Name of CEO (or equivalent)

Scott Wyatt

CEO (or equivalent) signature

Date of signature

31/05/2022

What next?

The contact nominated for the submission of this report must complete the declaration and consent process in the WGEA Portal. The Agency does not require physical evidence of the CEO's signature.

To comply with the notification and access requirements, your organisation/s must:

- inform its employees and members or shareholders that it has lodged its report with the Agency and advise how the public data may be accessed
- → provide access to the public data to employees and members or shareholders
- → inform employee organisations with members in its workplace that the report has been lodged
- inform its employees and those employee organisations with members in its workplace of the opportunity to comment on the report to the employer or the Agency.

For more information on the notification and access requirements, read here.

